# INCORPORATING UNIVERSAL DESIGN PRINCIPLES INTO ASTRONOMY EDUCATION AND RESEARCH

#### Panelists:

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Organized by:

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CART captioning:

Polly Fife (Texas Closed Captioning)

#### **Universal Access Note:**

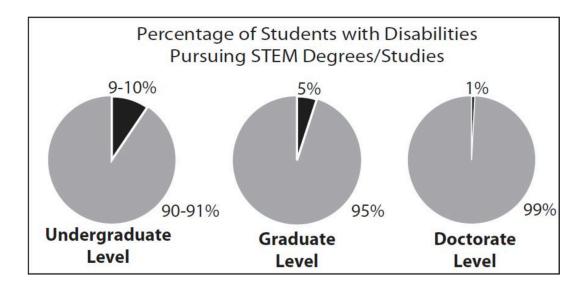
- Please use this space as you need or prefer.
- Sit in chairs or on the floor, pace, lie on the floor, rock, flap, spin, move around, knit, step in and out of the room.
- Feel free to use your laptop or your electronic devices or your mechanical fidget devices if you brought them. Take notes or play video games.
  - Meeting tag #wiaiv; us: @AAS\_WGAD, @AliciaAarnio, @jmonkiew, @knowbility
- Please use headphones if you use audio.

-adapted from Lydia Brown, @autistichoya

#### **Motivation**

## 1 in 5 Americans is disabled (CDC, 2015)

- ADA: Americans with Disabilities Act (1990) prohibits discrimination...
- BUT Disability Offices and ADA compliance varies from institution to institution



## Accessibility 101

- Intersectionality Reminder
- Medical vs. Social Model of Disability
- Visible vs. Invisible Disability, risks of disclosure
- ADA Compliance (and its limits)
- Common forms of Prejudice & Discrimination
- Representation
- Movement towards Self-Advocacy
- ADA Compliant vs. Barrier-free vs. Universal Design

## Defining our terms:

- Disability: Condition which subjects individual to structural societal barriers
  - Visible & Invisible
  - Physical, Mental, & Cognitive
- Medical vs. social models of disability: Individual is sick/flawed vs. society imposes barriers unequally
- Universal Design: "barrier-free" -- equally accessible to disabled/neuroatypical and able-bodied/neurotypical
- Self-advocacy: "Nothing About Us Without Us"
- Ableism/Disableism: Institutionalized/societal discrimination

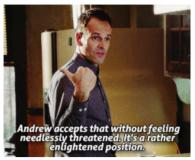
## Representation matters

- Person-centered language:
  - "Persons with Disabilities" (PWDs) rather than "disabled people"
- **Inspiration Pr0n:** Stories which focus on PWDS "overcoming" their disability, designed to inspire/motivate able-bodied audience.
- Self-advocacy: "Nothing About Us Without Us"
  - Are disabled voices centered in your disability-focused organization?

#### **Bad Representation**



#### **Better Representation**





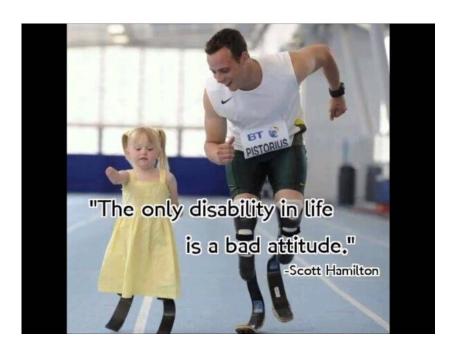








#### **Bad Representation**



#### **Better Representation**



#### **Bad Advocacy**



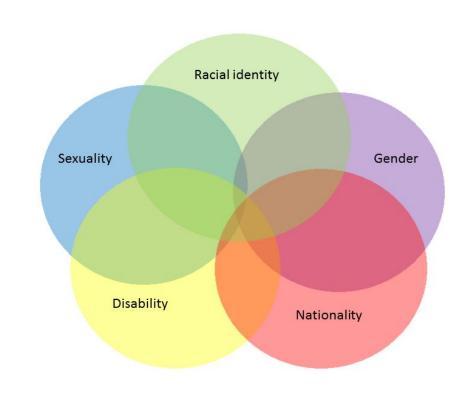
#### **Better Advocacy**



## Intersectionality reminder

## Disability incidence rates vary with racial demographics

- Associated with socioeconomic factors, lifespan, medical access
- URMs disproportionately misdiagnosed with learning disabilities
- Psychological barriers inflicted on LGBTIAQ+ identities
- Incidence of chronic disease, mental illness among women



[1] Dunlop et al. 2007, American Journal of Public Health [2] Elementary & Middle Schools Technical Assistant Center

### Americans with Disabilities Act 1990

Makes discrimination against Americans with disabilities illegal; requires "reasonable accommodations" for employees; mandates accessibility on public transport

#### **Problems:**

- Requires disclosure to obtain accommodation
  - Possible discrimination
- Litigation only way to deal with non-compliance
- The "reasonability" clause...

## ADA Complaint vs. Barrier-Free vs. Universal Design:

- ADA Compliant = Minimum requirements to avoid lawsuits...
- Barrier-Free = Anticipates and removes barriers to PWDs
- Universal Design = Anticipates and removes barriers to everyone

## **Examples:**

- **ADA Compliant** = Ramp to one entrance, accessible bathroom stall on one floor, doors with push-buttons.
- **Barrier-Free** = Ramps at all entrances, accessible bathrooms on all floors, doors with push-buttons, lowered sinks in every bathroom.
- Universal Design = No-step entryways, accessible & gender-neutral bathrooms with change tables on all floors, doors & faucets that are motion-activated, sinks at varying heights.

## Universal design

- Term coined by architect Ronald Mace
  - A method for creating spaces and products that are aesthetically pleasing and accessible to anyone regardless of age, status, ability, etc.
- Selwyn Goldsmith
  - Took UD and pushed for it in the context of accessibility for people with disabilities
  - Designing for the Disabled (1963)
  - Pioneered curb cuts
- Barrier-free vs accessible vs universal
  - When something is designed to be beneficial to the most people possible, inclusion in action: everyone gains

## Universal design

- Overarching theme: think about the <u>user experience</u>.
  - Universal design isn't an abstract concept: if you're thinking about user experience and accessibility, you're doing it!
- Things to consider:
  - Equitable use
  - Flexibility
  - Simplicity/intuitiveness
  - Perceptibility of information
  - Tolerance for error
  - Physical effort required
  - Size/space for use

-Center for Universal Design, NCSU

- Practice inclusive language, engagement
  - Person-first
  - Avoid old-fashioned terms like "handicapped"
  - Avoid activities that require physical activity as sole form of engagement (e.g., a running group/journal club)
- State clearly your intent to be inclusive in a syllabus/course webpage statement, e.g.:
  - "Accessibility and learning needs: If you have any kind of disability, whether apparent or non-apparent, learning, emotional, physical, or cognitive, or you need alternative implementations of my lectures, assignments, or other materials for any reason, please contact me to discuss how I can help you learn. I try to provide a positive and supportive learning environment for everyone, and it's always helpful for me to hear what works best for you. Note this building has accessible and non-gender-specific restrooms [location here]."

- Use Styles in Word, Google docs
  - Saves you time
  - Heading-level tags added automagically
- Avoid text in boxes/shapes in Word or Powerpoint!
  - They appear blank to screen readers
- · Use Powerpoint templates, they are accessible
  - Outline view shows you what a screen reader will find
- Test PDFs
  - Use OCR software if PDF pages are images, not text
  - Tag images in Acrobat Pro



Text box test Gratuitous bunny gif

 Insert alt-text, but not too much. Think: about tweet-length (140chars)

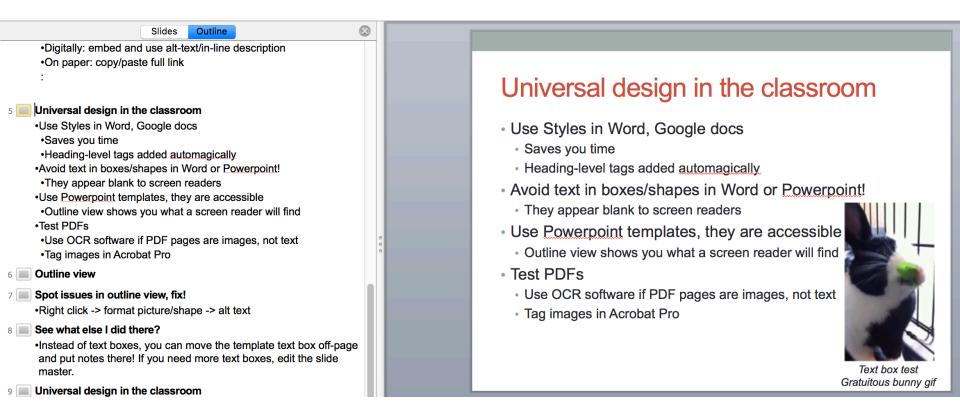
```
<img src="images/cappy.gif" alt="Adorable panda
(black/white) bunny">
```

- Describe hyperlinks based on context
  - Digitally: embed and use alt-text/in-line description
  - On paper: copy/paste full link



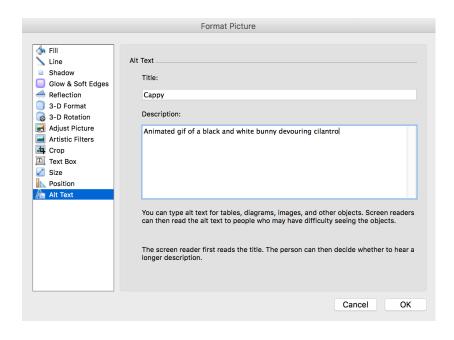


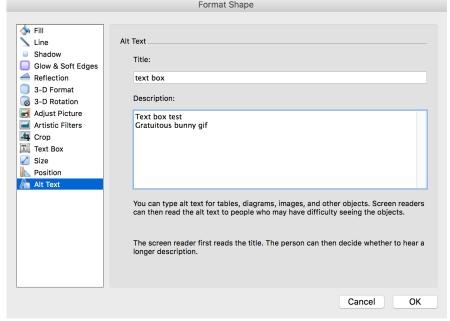
#### **Outline view**



 Note how image, text box below it, don't appear in outline view

## Spot issues in outline view, fix!

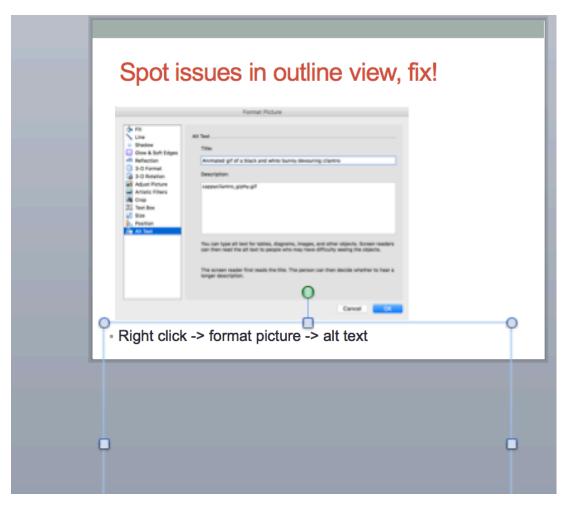




Right click -> format picture/shape -> alt text

#### See what else I did there?

 Instead of text boxes, you can move the template text box offpage and put notes there! If you need more text boxes, edit the slide master.



#### Multimodal access

- Don't ban laptops- use them for class engagement: chat, textbased question submission, following along with local copy of lecture slides
- Caption video content (YouTube's automatic captioning is decent)
- Provide multiple file formats: if providing a PDF made from a Word doc, also provide Word doc so users can manipulate to their own needs (e.g., font, layout)

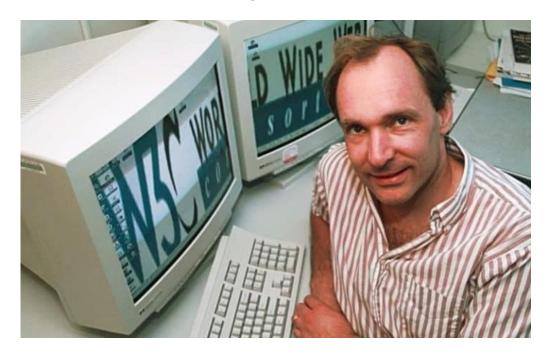
#### AAS WGAD

- Working Group on Accessibility and Disability
  - Formed January 2016
  - Charge: chip away at/eliminate barriers to participation for astronomers with disabilities
  - Resources posted at wgad.aas.org
- Publication accessibility
- Meeting accessibility
- Database accessibility
- Coming soon: site visit guidelines





## Web accessibility



The power of the Web is in its universality.

Access by everyone regardless of disability is

an essential aspect.

Tim Berners-Lee, W3C Founder and inventor of the World Wide Web

### It's the law!

- S
- United Nations Convention on the Rights of Persons with Disabilities
- Section 508 Rehabilitation Act, amended in 1999
- Oct 2010, 21<sup>st</sup> Century Communications and Video Accessibility Act
- Americans with Disabilities Act increasingly, court interpretation includes web sites and applications

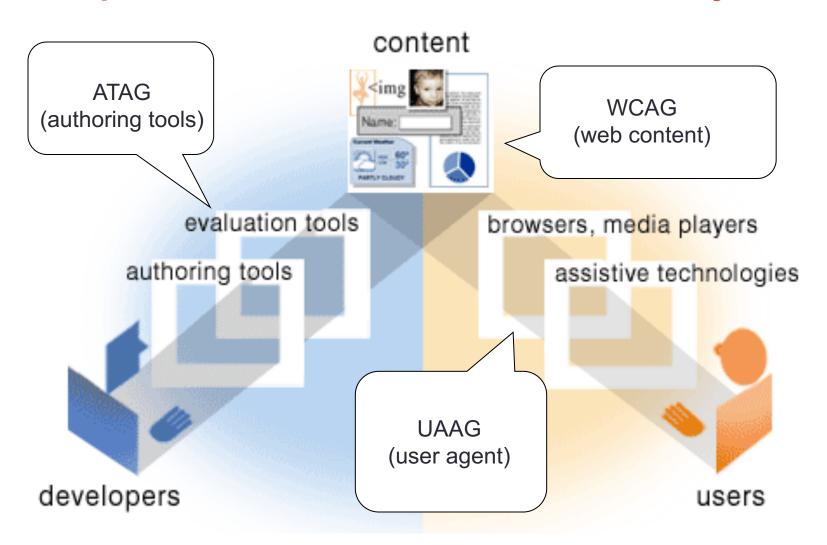
### Global Standards

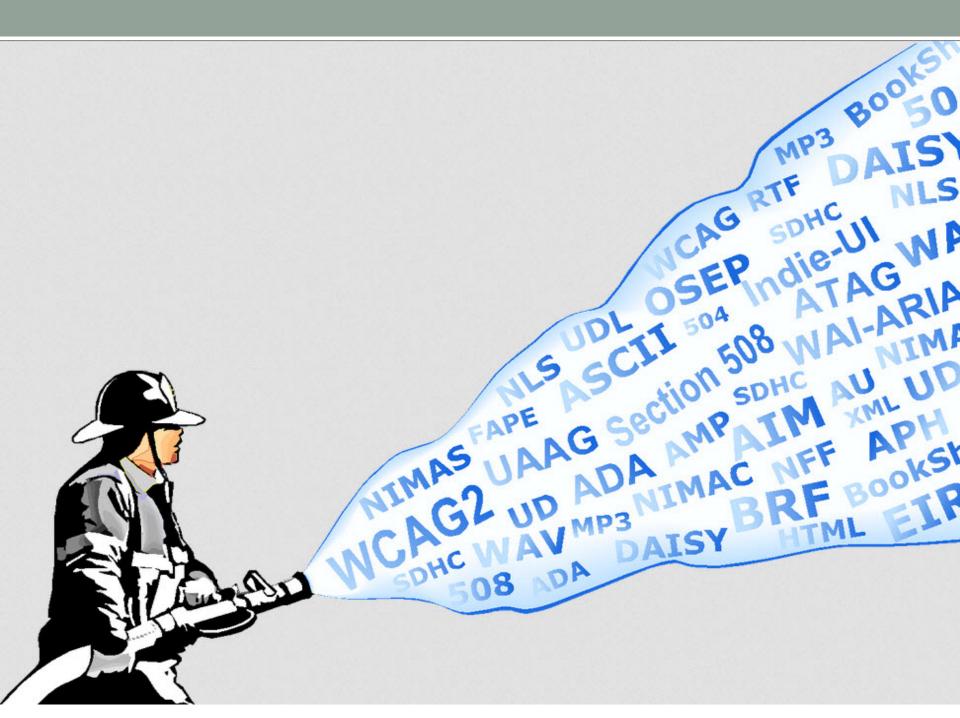


- WCAG Web Content Accessibility Guidelines.
   International standards for the web
- ATAG Authoring Tool Accessibility Guidelines.
   Vendor standards for interoperability
- UAAG User Accessibility Guidelines for browsers and assistive technologies
- ARIA Accessible Rich Internet Application research for emerging technologies

www.w3.org/WAI

## Components of Web Accessibility





## W3C WAI Web Accessibility Principles

I can perceive it. I can use it. I can grasp it. I can access it.

1. Perceivable

2. Operable 3. Understandable 4. Robust

#### **Common Barriers**

- Alternatives for image content
- Charts and tables
- Generic link text "click here" "read more"
- Color and contrast
- Embedded media captions and controls
- Content Structure
  - o Data tables
  - Headings
  - Lists
- Dynamic content
- Reading order



## Inclusive design drives innovation

- Typewriter Pellegrino Turri in 1808 for his blind friend Countess Carolina Fantoni da Fivizzano
- Telephone Alexander Graham Bell invented telephone while working at school for Deaf
- Punch cards Herman Hollerith, learning disabled, in 1890 used punch card system to tabulate U.S. Census.
- Siri Introduced by Apple so blind students at California State University had usable device controls

diversity + inclusion = innovation

### Free resources at W3C/WAI

Education and Outreach Working Group publishes resources to support web accessibility best practice at <a href="W3.org/wai">W3.org/wai</a>



**Designing** for Web Accessibility

Tips for user interface and visual design.



Tips for writing and presenting content.



**Developing** for Web Accessibility

Tips for markup and coding.